

CABINET – 26 JUNE 2014

WRITTEN RESPONSE TO SUPPLEMENTAL PUBLIC QUESTION 1

1.

Questioner: Will Stoodley

Asked of: Councillor Margaret Davine, Portfolio Holder for Adults and Older People

Supplemental Question: If they are our responsibility, I realise that you have only been in 4 weeks, so if you want to get back to me on this I really do not mind. If they are still our responsibility, what measures and procedures do you have in place in your administration to check up on them and make sure that they are being monitored and looked after correctly, or if it is the responsibility of the people whose area they are in, what method is in place for those people to be checked up on, to make sure they are doing it properly?

Obviously I am coming from here, we do not want an adult version of Baby P or Victoria Climbié or anything like that.

Supplemental Answer: I could talk thinking back but I would probably have to make sure that I am completely up to date now. But I would think that people will be visited. They will not be visited the same amount as they would if they were in the Borough, of course, but since we have been with the APC, there is a standard we do not go below, wherever they are, because of that framework. But I will get back to you and I will check.

Written Response: We aim to carry out a care management review of all service users in residential and nursing care at least once annually in their placement setting.

In addition our safeguarding assurance and quality services team carry out a risk assessment on all care homes annually where service users are placed.

These assessments are based on a number of factors and help to plan monitoring visits both in and outside the borough. Where placements are further afield and low risk we will write and/or speak to the host local authority twice a year to gather feedback on our quality standards.

However, the monitoring team will make a visit to a home outside the borough where there are significant risks identified and particularly where there are safeguarding concerns.

In addition, we closely monitor CQC inspections for all homes where we have placed a service user and will act where three or more minimum standards are not met or enforcement action taken by the regulator.

We also receive notifications of embargo and safeguarding action from all local authorities. The care management team will automatically review a client when we receive such notifications.